

Codham Park Equestrians Privacy Statement - collection and use of personal and non-personal information

In compliance with the General Data Protection Regulation (GDPR) (EU), we inform you that by buying tickets & hospitality, entering horses and entering online competitions you consent to the collection, manipulation, disclosure, transfer, storage and other uses of your information as described in this policy. Irrespective of which country you reside in or supply information from.

Your privacy is very important to Codham Park Equestrian. Below we describe how we collect, use, disclose, transfer and store the information you provide to us.

Please note that this policy is subject to regular updates.

Information we collect

We will process data collected for the purpose of facilitating your registration on the basis of legitimate interests to deliver the service for which you have registered, included in this it will also allow us to keep you informed of offers, important updates and changes to timetables.

We collect the following personal and non-personal information to deliver, measure and improve our business:

1. Personal information:
 - When you create a Codham Park Equestrian account, we ask you for some personal information to create your user profile.
2. Non-personal information:
 - We log information about your use of Codham Park Equestrian's web site, your web browser type and language, access times, pages viewed and the website you visited before navigating to our website.

Codham Park Equestrian does not buy in data from any third parties.

Sources of our data

Codham Park Equestrian collects data from the following sources:

1. Entries. We require this data to process payments as well as sending receipts. All credit card details are destroyed unless we are authorised by the payee to store them securely for further use. This information is kept on a secure server. Paper entry forms are securely stored in a locked and alarmed office.
2. Accounts. We require contact details so as to pay and raise invoices. Data is either stored on a secure server or PC. Any paperwork generated or collected is stored in a secure, locked and alarmed office. All financial paperwork is stored for 7 years where after it securely shredded.

Modifying your personal information

Codham Park Equestrian provides you with methods to modify the personal information you provide to us.

You can also permanently delete personal information. Please note that deleting your account will lead to the elimination of your personal information and account from our servers, except certain information we are required to retain by law or for legitimate business purposes. Once an account is deleted, it will not be able to be restored.

Protection of your personal information

We take reasonable measures to protect your personal information from loss, misuse, unauthorized access, theft, disclosure, alteration and destruction. However, no method of transmitting or storing data is 100% secure, so we cannot guarantee the security of the information you provide to us.

We restrict access to personal information to only those employees who need to know that information in order to deploy and maintain Codham Park Equestrian. These individuals are bound by confidentiality agreements and may be subject to discipline, including termination and criminal prosecution, if they fail to meet these obligations.

Certain contracted and authorised contractors do have access to our networks for the purpose of maintenance. All access is monitored and logged.

All personal information is stored securely. All networks, computers and servers are password and firewall protected. Paperwork is only stored in secure offices. Credit card information is not kept unless specific authority is given.

Please note that some parts of Codham Park Equestrian's online presence allow you to post personal information that may be publicly accessible, viewable and collectable by anyone. So please take care when using these features.

Disclosure of your personal information

- (a) Your name, horse/pony name and registration numbers will be entered into 'the competitors database', this will make entering at this Centre and others quicker and easier in future.
This information will not be made available to any other parties for any reason, a full list of participating Show Centres and privacy policy is available at smsdb.co.uk

We do not share personal information other than in (a) above with anyone or organisations outside of Codham Park Equestrian, this includes sponsors or affiliated companies.

Our policy towards children

We do not knowingly collect personal information from users under the age of sixteen. We do, however, allow users under the age of sixteen to use certain features or areas of Codham Park Equestrian that do not involve the collection of personal information, aside from certain computer or mobile device information that may be collected as necessary to the operation of the website.

If you become aware that your child has provided us with personal information without your consent, please contact us and we will take the steps needed to eliminate such information and terminate the child's account.

Third-party websites

Codham Park Equestrian's website may contain links to third-party websites. We are not responsible for the information collected by those third parties and we encourage you to read their privacy policy before submitting any personal information to them.

The Data controller and responsible person for Codham Park Equestrian is Sharon Peters

More information

Hopefully, that has clarified things for you. However, if you are still looking for more information, then you can contact us and we will be happy to help you.

Last updated on August 1st, 2018